



GorillaDrive Optics OEM Approved Products Under the Laws of the Magnuson Moss Act:

It is commonly believed and there have been reported incidents where networking, storage, and computer system manufacturers, have informed customers that if third-party products or upgrades are being used in the system manufacturer's hardware application, the warranty for that system would be voided. The truth is, no third-party product voids the original system warranty, and in addition to anti-trust laws, it violates

the Magnuson-Moss Act to coerce any consumer with this tactic. Regardless if the pressure or coercion is directed through a distributor or reseller, any tie-in provision that forces the consumer to purchase a manufacturer's own equipment or brand, whether the consumer didn't want to buy the product at all, or preferred to purchase the product elsewhere under different terms, U.S. laws are being violated.

The Federal Trade Commission's Magnuson-Moss Act/Tie-in Sales Act protects consumers from the restriction that only the OEM products or services can be purchased or used in order to keep their warranty valid.

More information about the Magnuson-Moss Act:

<http://business.ftc.gov/documents/bus01-businesspersons-guide-federal-warranty-law#Magnuson-Moss>

What does this mean to you?

You cannot be required to add the Manufacturer's memory, hard drive, or other OEM branded upgrade or accessory to maintain the warranty on the system. Also, the OEM Manufacturer cannot state that the system warranty is void if other brands (third-party) are used.

With our Advanced Replacement Lifetime Warranty, you are 100% covered in any scenario. If a system has an issue and an OEM service warranty call is made, the OEM service professional will diagnose the system. If the diagnosis comes in as a defective third party component, we will overnight replacement product and have the system up and running immediately. If the diagnosis came back with a separate issue, the OEM service professional is required to honor the warranty and fix said issue. In the end, you are 100% covered no matter the issue.

GorillaDrive Optics is approved for use by the following manufacturers, please see links here:

Cisco: http://www.cisco.com/en/US/prod/prod_warranty09186a00800b5594.html

HP: <http://h40059.www4.hp.com/warranty/information/faq.php#17>

Extreme: http://www.extremenetworks.com/libraries/services/WC_1_yr_Warranty.pdf

Brocade: <http://www.brocade.com/services-support/warranties/index.page>

If you have any questions or would like more information,
please email: support@gorilladriveoptics.com or call (888) 306.5825